## ITS Network Operations Center Daily Tasklist

| Time  | Activity                           | Role            | Note | Sign-Off |
|-------|------------------------------------|-----------------|------|----------|
| 0:00  | Shift Turnover                     | Primary/Primary |      |          |
| 0:30  | NOC Mailbox Check                  | Secondary       |      |          |
| 1:00  | Hill Center Facilities Walkthrough | Primary         |      |          |
| 1:30  | NOC Mailbox Check                  | Primary         |      |          |
| 1:30  | Data Center Facilities Walkthrough | Secondary       |      |          |
| 2:00  | Inventory Audit                    | Primary         |      |          |
| 2:30  | NOC Mailbox Check                  | Secondary       |      |          |
| 3:00  | Hill Center Facilities Walkthrough | Secondary       |      |          |
| 3:30  | NOC Mailbox Check                  | Primary         |      |          |
| 4:00  | Inventory Audit                    | Secondary       |      |          |
| 4:30  | NOC Mailbox Check                  | Secondary       |      |          |
| 5:00  | TeleVU Channel Scan                | Primary         |      |          |
| 5:30  | NOC Mailbox Check                  | Secondary       |      |          |
| 6:00  | Inventory Audit                    | Primary         |      |          |
| 6:30  | NOC Mailbox Check                  | Primary         |      |          |
| 7:00  | Hill Center Facilities Walkthrough | Secondary       |      |          |
| 7:30  | NOC Mailbox Check                  | Secondary       |      |          |
| 8:00  | DHS Homeland Security Report       | Primary         |      |          |
| 8:00  | Audit of Unclosed Changes          | Secondary       |      |          |
| 8:30  | NOC Mailbox Check                  | Primary         |      |          |
| 9:00  | Tape Check/Swap                    | Secondary       |      |          |
| 9:30  | NOC Mailbox Check                  | Secondary       |      |          |
| 10:00 | Daily Blacklist Report             | Primary         |      |          |
| 10:30 | NOC Mailbox Check                  | Primary         |      |          |
| 11:00 | Check Copier Toner Levels          | Secondary       |      |          |
| 11:30 | NOC Mailbox Check                  | Secondary       |      |          |

## ITS Network Operations Center Daily Tasklist

| Time  | Activity                           | Role            | Note | Sign-Off |
|-------|------------------------------------|-----------------|------|----------|
| 12:00 | Shift Turnover                     | Primary/Primary |      |          |
| 12:30 | NOC Mailbox Check                  | Primary         |      |          |
| 13:00 | Tape Check/Swap                    | Secondary       |      |          |
| 13:30 | NOC Mailbox Check                  | Secondary       |      |          |
| 14:00 | TeleVU Channel Scan                | Primary         |      |          |
| 14:30 | NOC Mailbox Check                  | Primary         |      |          |
| 15:00 | Audit of Unclosed Changes          | Primary         |      |          |
| 15:30 | NOC Mailbox Check                  | Secondary       |      |          |
| 16:00 | Daily Blacklist Report             | Secondary       |      |          |
| 16:30 | NOC Mailbox Check                  | Primary         |      |          |
| 17:00 | Submit/Execute VLAN Changes        | Primary         |      |          |
| 17:00 | Hill Center Facilities Walkthrough | Primary         |      |          |
| 17:30 | NOC Mailbox Check                  | Secondary       |      |          |
| 18:00 | Process rack requests              | Primary         |      |          |
| 18:00 | Data Center Facilities Walkthrough | Secondary       |      |          |
| 18:30 | NOC Mailbox Check                  | Primary         |      |          |
| 19:00 | Hill Center Facilities Walkthrough | Secondary       |      |          |
| 19:30 | NOC Mailbox Check                  | Secondary       |      |          |
| 20:00 | Data Center Facilities Walkthrough | Primary         |      |          |
| 20:30 | NOC Mailbox Check                  | Primary         |      |          |
| 21:00 | Hill Center Facilities Walkthrough | Primary         |      |          |
| 21:30 | NOC Mailbox Check                  | Secondary       |      |          |
| 22:00 | Data Center Facilities Walkthrough | Secondary       |      |          |
| 22:30 | NOC Mailbox Check                  | Primary         |      |          |
| 23:00 | Hill Center Facilities Walkthrough | Secondary       |      |          |
| 23:30 | NOC Mailbox Check                  | Secondary       |      |          |

Date